



Kate Ryan understands that special occasions and events come together by attending to a great many details. We are committed to providing the linens for your event in a way that is simple and stress free. While our linens are our specialty, ensuring our small contribution to the ambiance you desire, is our commitment.

Rental Agreement- Terms & Conditions

- 1. Inspection:** The lessee acknowledges that he/she will personally inspect the rental linens and/or chair covers, find them suitable for his/her needs and in good condition, also he/she understands the proper use and agrees to inspect the rental linens and/or chair covers prior to use and notify Kate Ryan Linens of any defects or incorrect linens within 24hrs of receipt of the linens and/or chair covers.
 - 2. Warranties:** There are no warranties of merchantability or fitness, either express or implied: There is no warranty that rental linens and/or chair covers are free of any defects.
 - 3. Shipping Charges** are based upon weight and vary from state to state. Final shipping charges may change based upon final numbers on rented items.
 - 4. Prohibited Uses:** Use of rental linens and/or chair covers in the following circumstances is prohibited and constitutes a breach of contract: (a) Improper, and unintended use or misuse. (b) Use by anyone other than lessee. (c) Use at any location other than the address furnished by the lessee.
 - 5. Time of Return:** The lessee agrees to return the rental linens and/or chair covers on the first business day after the event. The lessee agrees to pay an additional rental fee for every day the rental linens are late, and lessee authorizes the credit card provided by lessee to be charged for any late fees. Time is of the essence of this contract. Any extension must be mutually agreed upon in writing.
 - 6. Return of Rental Items:** Lessee shall return all rented linens and/or chair covers to Kate Ryan Linens in the condition as when delivered to lessee, subject only to reasonable wear lessee shall be liable for all damages to or loss of the rented items. Lessee shall be responsible for all losses or damage to rented items from time of delivery.
 - 7. Damaged or Lost Items:** The lessee agrees to pay for any damage to or loss of items, regardless of cause, except reasonable wear. Accrued rental charges cannot be applied against the purchase or cost of repair of damaged or lost items. Items damaged beyond repair or normal cleaning will be paid for at its replacement cost when rented. Replacement cost will be 3 times the rental fee. Please avoid getting candle wax on the linens as it will not be able to be removed and you will be charged for replacement. A minimum of \$350 attorney fees or actual attorney fees will be assessed on uncollected or unpaid balances if rental items are not returned or damaged linens are not paid for.
 - 8. Theft of Items:** The lessee agrees to pay for linens and/or chair covers at three times the rental rate for all types of theft or mysterious disappearance. The lessee authorizes the lessor to bill credit card on file provided by lessee for damage or loss of items of rental order, at its replacement cost and administrative costs when rented.
 - 9. Cancellations:** Within 24 hrs of placing an order complete refund. After 24 hours, charged deposits are non-refundable. Items cannot be cancelled within 30 days of an event date. Initial x _____
 - 10. Return Packaging:** Items should be dry and free of any and all food debris and placed into the laundry bags that were supplied. Kate Ryan Linens will take care of the laundering and folding. Please Do Not place linens in plastic bags as they will mildew.
 - 11. Finalization of Order:** Upon placing your linen order with Kate Ryan Linens your linen or chair covers are reserved for you or ordered from our suppliers right away, therefore, no changes to the type, fabric, size, or color will be allowed once the deposit is charged. Final count is due two weeks prior to your delivery date. You may change your guest count up or down from your original order by 15% and your credit card will be credited or charged at that time. All sales are final. It is the lessee's responsibility to notify Kate Ryan Linens of any changes to the original order including address change, shipping information, phone number, and final count on rental items.. Signature on return copy of this contract signifies agreement of the contracts terms and conditions.
 - 12. Payment Terms:** Upon acceptance of your order, the customer agrees to place an authorized credit card on file and pay 50% of the total charges as a non-refundable deposit. The balance of your order will be due two weeks in advance of the scheduled delivery or shipping date (orders exceeding \$2,000 require final payment 30 days in advance).
- Kate Ryan Linens** has the right to refuse service or cancel an order for any reason without liability. Customer agrees to the laws and jurisdiction of the State of Florida for dispute resolution. Unauthorized credit card use is punishable by law and is subject to order cancellation.

Client (Lessee) Signature x _____ Date x _____